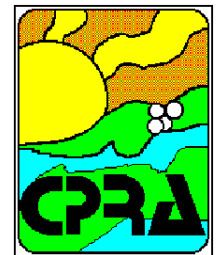


# California Public-Safety Radio Association

## Association Orientation

Note: This slide presentation is timed to run automatically. Or, you may press the Left or Right arrow keys to change slides.



# California Public-Safety Radio Association



- Thank You!
- CPRA is the Southern California chapter of the Association of Public Safety Officials (APCO)

# California Public-Safety Radio Association

Who is APCO?

What are APCO's qualifications?

How can APCO help my agency?

How do I put APCO to work for me?



# California Public-Safety Radio Association

## Who is APCO?

With more than 16,000 members around the world, APCO International exists to serve the people who manage, operate, maintain, and supply the communications systems used to safeguard the lives and property of citizens everywhere.

### Mission Statement

The Association of Public-Safety Communications Officials International (APCO) is a member driven association of communications professionals that provides leadership; influences public safety communications decisions of government and industry; promotes professional development; and, fosters the development and use of technology for the benefit of the public.



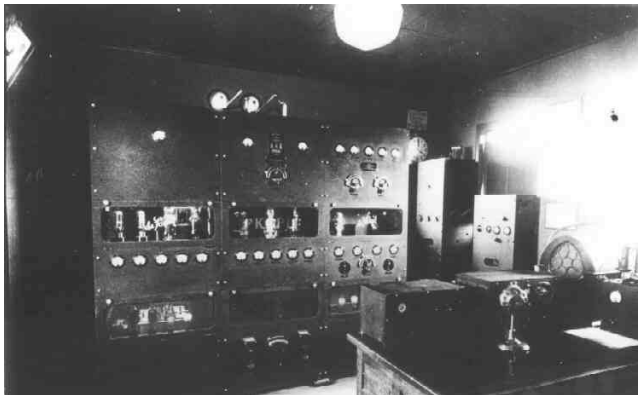
**APCO President  
Wanda McCarley**  
Tarrant County  
9-1-1 District  
Ft. Worth, TX

# California Public-Safety Radio Association

## What are APCO's qualifications?



Original 1935 APCO Logo



# California Public-Safety Radio Association

## What are APCO's qualifications?

### Membership

- Over 16,000 international members
- Multi-tiered membership levels
- National, regional and local meetings
- Professional Training & Certification
- Annual Conference & Exposition
- Monthly Magazine Bulletin
- Online Buyer's Guide
- Commercial Member's Directory

### Access to...

Legislative Representation  
Regulatory Representation  
Professional Recognition Programs  
APCO Institute (training)  
APCO Automated Freq. Coord. Inc.  
9-1-1 Resources & Updates  
Discussion Board  
Free Job Listings

### Participation in...

APCO Project Series  
APCO Committees  
Public Safety Foundation



6 of 14 slides  
4.5 minutes remaining

# California Public-Safety Radio Association

## What are APCO's qualifications?



**APCO Virtual College**  
Online Education  
AA, BS and Certificates



**APCO Institute**  
celebrates another milestone...  
15th degree awarded

### Training Courses

9-1-1 Center Manager  
Basic Telecommunicator  
Telecommunicator Instructor  
Comm Center Supervisor  
Communications Training  
Officer  
CTO Instructor  
Customer Service & Team  
Building  
EMD Basic  
EMD Instructor  
EMD Manager  
Fire Communications  
Instructional Design  
Liability Issues  
PSAP Personnel Management  
Radio Tech Test

### **Publications**

- How to Develop and Maintain a Public Safety Communications Standard Operating Procedures Manual
- Human Resource Management in Public Safety Communications
- Employee Selection: Employee Evaluation Program (EEP)
- APCO Institute's Training In a Box Continuing Education Series

### **Video Training**

- Video-Based TDD Training/Hearing Impaired Training Programs
- 9-1-1 Public Education Kit/9-1-1 for Kids

### **Software**

- Expectations, The Evaluation Software Management Suite
- Communications Center Supervisor Course
- Multipurpose Emergency Dispatch System (MEDS)

# California Public-Safety Radio Association

## What are APCO's qualifications?

### Automated Frequency Coordination (AFC)

- RF engineering
- frequency coordination
- online forms & application
- license preparation
- license processing
- local frequency advisors
- interference task force

### APCO Institute

- education and training
- technical & operations pubs
- information services

### APCO Foundation

- financial grants
- technical support

### APCO Special Projects

- Project 36: InterCAD Interface
- Project LOCATE: wireless 9-1-1
- Project RETAINS: staff retention
- Project 16: trunked systems
- Project 25: digital standards
- Project 33: training standards
- Project 35: non-emergency 9-1-1

### APCO Committees

- 9-1-1
- Emergency Medical Dispatch
- Spectrum Management
- Call Center Training Standards

### APCO Task Forces

- Homeland Security
- Emergency Comm /9-1-1
- Technical Testing
- Governance

### Services

Automated Frequency Coordination

APCO Institute

APCO Foundation  
(Public Safety Foundation of America)

APCO Special Projects

APCO Committees

APCO Task Forces

# California Public-Safety Radio Association

## What are APCO's qualifications?

### United States (Chapters)

**Western States:** Alaska, Arizona, California, Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington, Wyoming, Guam and Samoa.

**North Central:** Illinois, Indiana, Iowa, Kansas, Kentucky, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, Wisconsin.

**East Coast:** Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Vermont, Virginia, West Virginia, Washington, D.C.

**Gulf Coast:** Alabama, Arkansas, Florida, Georgia, Louisiana, Mississippi, Oklahoma, Tennessee, Texas, Puerto Rico, and the United States Virgin Islands.

### International Affiliates

Canada



United Kingdom



New Zealand



Australia



# California Public-Safety Radio Association

## What are APCO's qualifications?

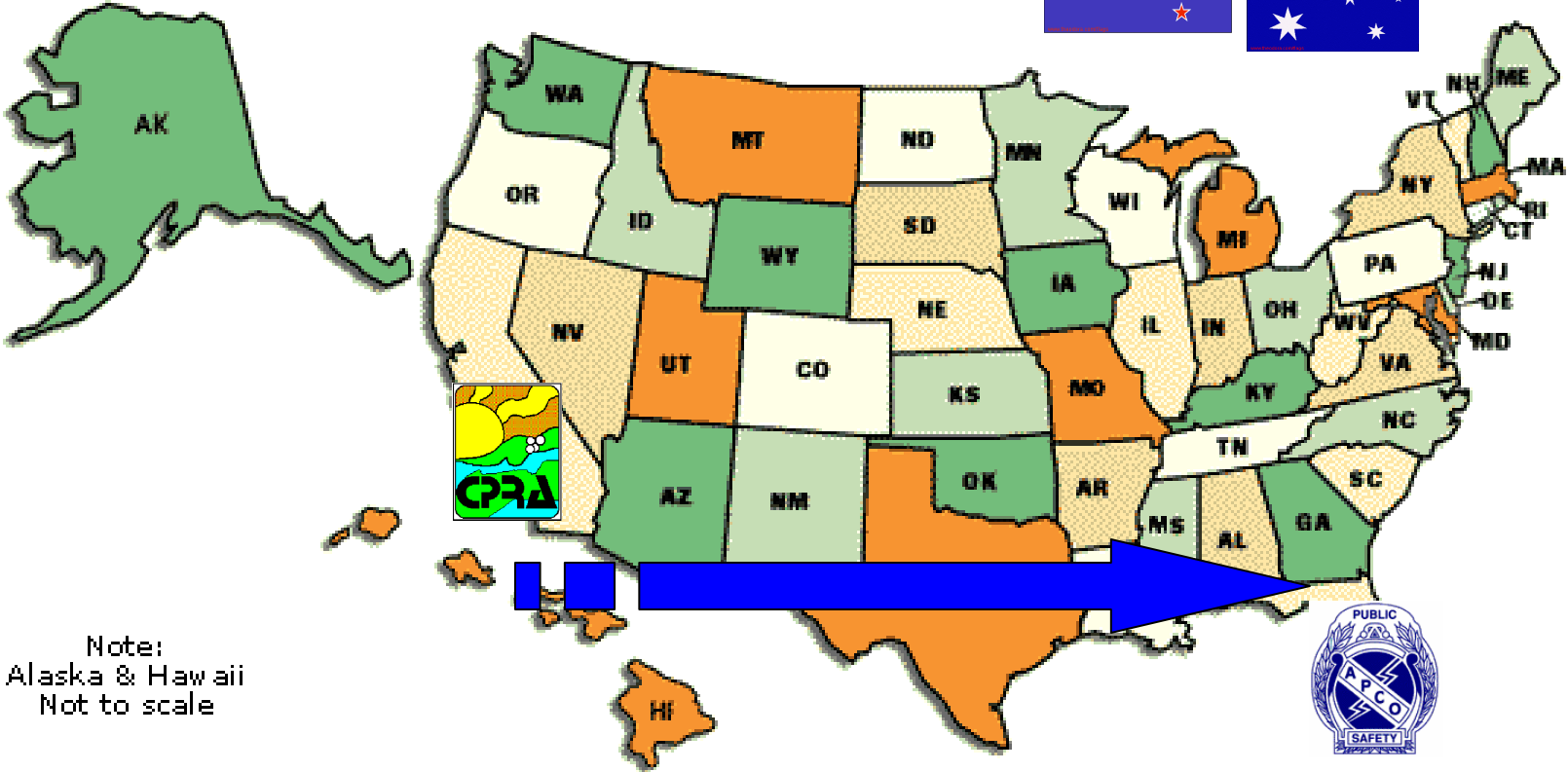
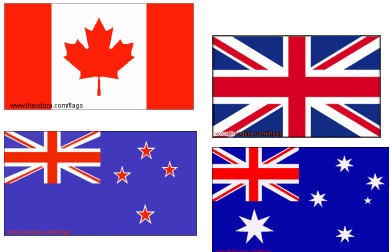
The goals and objectives of APCO's strategic plan were defined as a direct result of APCO's commitment to meeting the needs of its members. Since 1935 APCO's role and scope have evolved and expanded. Today it is one of the worlds leading organizations for protecting and promoting the interests of public safety communications and the excellence of its members through a wide-ranging programs including training, certification, publications, a foundation, scholarship, advocacy, and research.

- 9-1-1 Centers
- Law Enforcement Agencies
- Fire Departments
- Public Safety Departments
- Emergency Medical Services
- Transportation Agencies
- Forestry Services

- Colleges & Universities
- Military Units
- Manufacturers
- Technical & Repair Services
- Engineers & Consultants
- and dozens of similar organizations

# California Public-Safety Radio Association

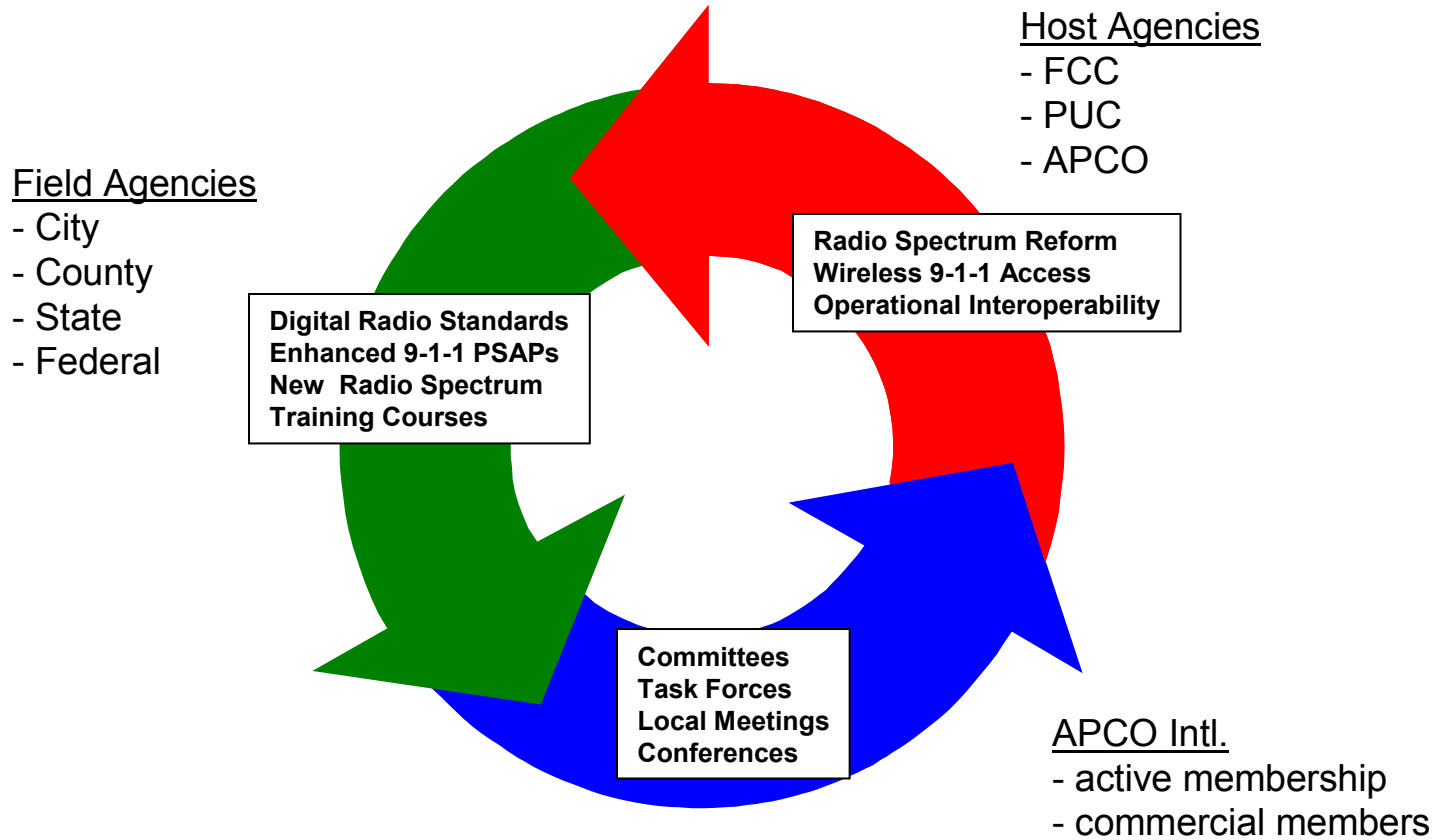
How can APCO help my agency?



Note:  
Alaska & Hawaii  
Not to scale

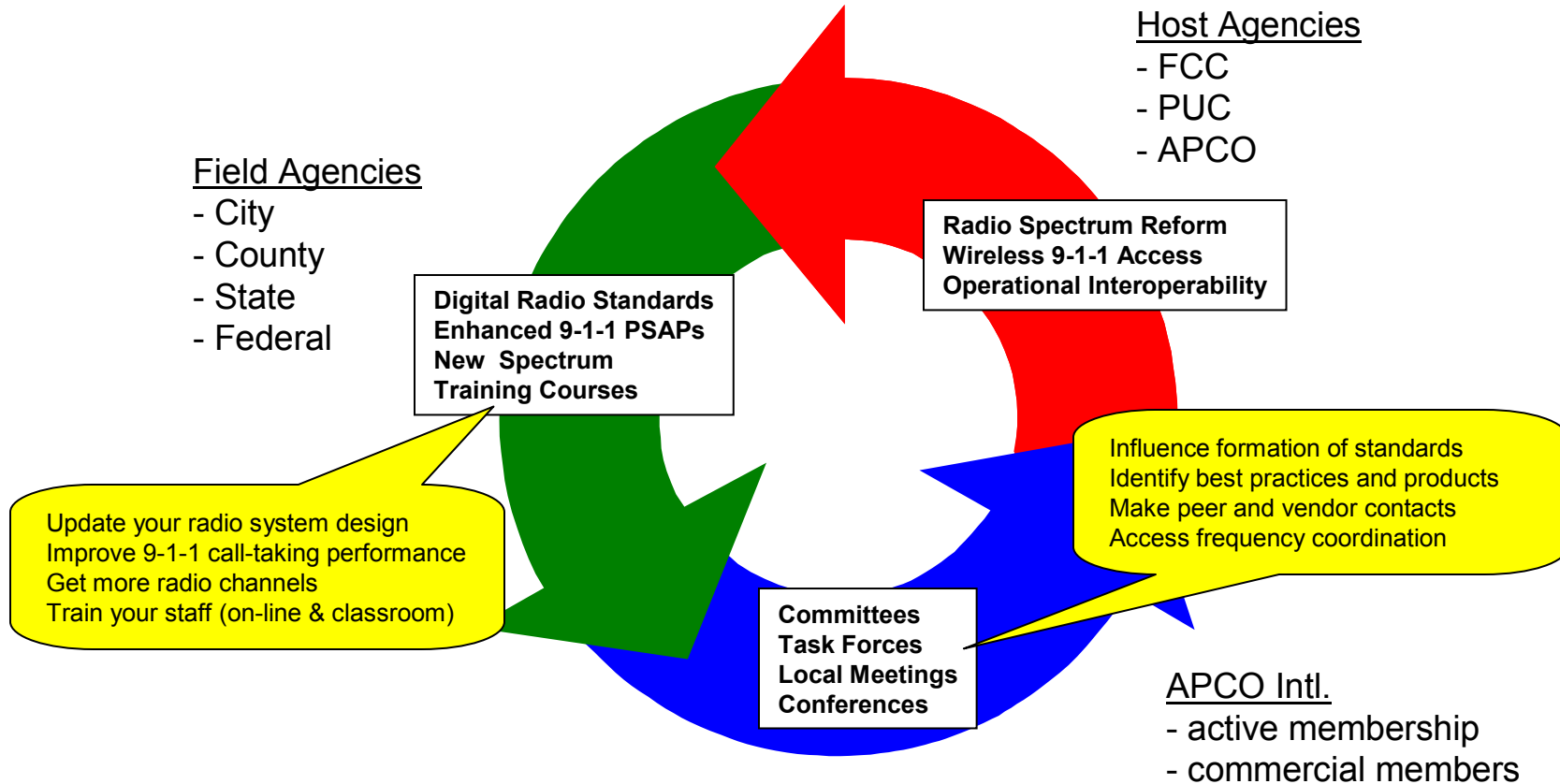
# California Public-Safety Radio Association

## How can APCO help my agency?



# California Public-Safety Radio Association

## How can APCO help my agency?



# California Public-Safety Radio Association

How do I put APCO to work for me?

## **APCO International**

### **World Headquarters**

351 N. Williamson Blvd.  
Daytona Beach, FL 32114-1112

[apco@apco911.org](mailto:apco@apco911.org)

386.322.2500

888.APCO.9-1-1

888.272.6911

Fax: 386.322.2501

[www.apco911.org](http://www.apco911.org)

### **Office of Government Affairs**

1725 Desales Street, NW, Suite 808  
Washington, DC 20036

202.833.2700

Fax: 202.833.5700

## **CPRA**

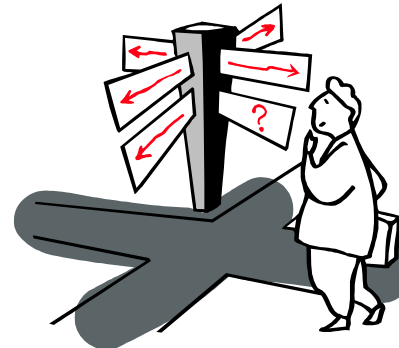
P.O. Box 39100

Downey, CA 90239

Phone / Fax (562) 868-9896

[president@cpra.org](mailto:president@cpra.org)

[www.cpra.org](http://www.cpra.org)



A Membership Application can be found at...

<http://apco911.org/membership/apply.html>