

## Third Annual Dispatcher Seminar Planned by APCO's CPRA Chapter

The Third Annual Dispatcher Seminar sponsored by the CPRA Southern California Chapter of APCO has been scheduled for September 21-22 at the Hotel Radisson of River Ridge in Oxnard, California.

Programs geared especially for supervisors and trainers are planned for the first day of the two-day affair. The tentative schedule of programs includes teaching methodology, stress reduction for trainers and supervisors, dealing with difficult employees and a multi-agency panel discussion on training programs.

On the second day the tentative program calls for a panel discussion of "earthquake dispatchers," those who work and supervise in their centers during earthquakes. Also planned were programs on emergency medical dispatch, dispatcher liability and others.

Registration costs are: for CPRA members, \$25 for one day or \$40 for both days. Non-members will pay \$35 for one day or \$50 for both days. Registrations made before August 15 were eligible for a \$5 discount each day. The cost includes lunch each day.

The CPRA Chapter has reserved a block of rooms at the Radisson and has a list of other hotels within 20 minutes of the site. Also this year, the Chapter will be establishing "Camp CPRA" at a local camping ground. Information on that will be included in the registration packets.

The seminar is being planned by the Chapter's Operations Committee. For more information about the seminar, contact Pat McGhee at 213-590-6081.

## APCO Institute Presents Super Series in Canada

The APCO Institute presented its Super Series program July 18-20 in Toronto for the Canada Chapter of APCO.

The program included presentations by Louis F. Schoenfeldt on the topic of "Supervision of Public Safety Telecommunicators" and by Bruce H. Smith on "Liability Concerns in Information Gathering and Dispatching."

For information about the APCO Institute's programs call 800-824-1850.

## Coors Brewery Comm Center

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One of my lieutenants once described my job by saying, "Bonnie June, you're in control, I'm in command." The safety, health and welfare of some of the 11,000 employees are in our care when we're on duty. Being aware of the latest procedures and techniques are beneficial and important.

We hope to encourage private industry to send their dispatchers to conferences and training seminars such as the Regional Conference.

Working together promotes awareness and understanding of private security and Public Safety. As dispatchers . . . our jobs are the same.



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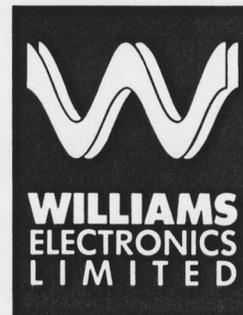
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