



California Public-Safety Radio Association, Inc.

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A CHAPTER OF THE ASSOCIATION OF PUBLIC-SAFETY COMMUNICATIONS OFFICIALS (APCO) INT'L
www.cpra.org



OFFICIAL MINUTES

CHAPTER MEETING
Alexander Hughes Center
1700 Danbury Road
Claremont, CA 91711
Thursday March 15, 2018

SUMMARY

Meeting Host:	Tim Trager, San Bernardino County Sheriff's Department and Claremont Police Department CPRA
Early Bird Sponsor:	Katie Hardin
Secretary's Report:	John Wright
Treasurer's Report:	Kim Turner, San Bernardino County Sheriff's Department, presenting 2017 Stress Survey Update.
Program:	
Attendance:	42

AGENDA

Call to Order

Chapter President **Scott Espindola** called the meeting to order at 10:05am. Scott welcomed everyone to the March 2018 Meeting.

A special thanks to **Tim Trager** and Claremont Police Department for hosting this month's meeting.

The scheduled presenter had to cancel due to last minute circumstances. **Kim Turner**, San Bernardino County Sheriff's Department, was available to present at the last minute. Thank you to The Sales Group for being this year's Banner Sponsor. The banner was presented and remained on display for the meeting.

Meeting Minutes

President **Scott Espindola** asked for a motion to approve the minutes from the February 15, 2018, Chapter Meeting in Pasadena, CA. FAC Chair **Gary Gray** made the motion to approve the minutes; Executive Council Delegate **Jim Acosta** made the second. There was no additional discussion heard and the motion passed by unanimous voice vote.

Welcoming Remarks

President **Scott Espindola** gave a reminder of the RF/IT Awards and the Telecommunicators Awards Banquet taking place on April 12, 2018, in Buena Park.

Flag Salute

Past Chapter President **John Sarkissian** led the membership in the Pledge of Allegiance.

2021 WRC Bid

As a Chapter, we will be bidding for 2021 Western Regional Conference (WRC) at this month's WRC Consortium Meeting in Washington. The venue has been secured and a tentative contract has been drafted for the Renaissance Hotel in Palm Springs. Scott will be presenting the pitch. We will be competing with Idaho for the bid. Considerations in choosing the 2021 Conference were the upcoming National Conference in Anaheim, CA in 2022 and the 2023 event being only 8 months away from the 2022 date.

Condolences

Condolences to Commercial Member **Bill Holbrow**. FAC Chair **Gary Gray** can provide information. Chapter Director **Dale Digiambattista** will be sending a sympathy card. A moment of silence was taken for Bill.

Introductions

Vice-Chapter Commercial Advisory Member (CCAM) **Ron Lyons** asked those in attendance to introduce themselves. Ron reminded the Commercial Members present that they may say a few words about their company, products, or services when they introduce themselves.

Future Meetings

Chapter President-Elect **Doug Roberts** reported on the meeting locations for the next two (2) meetings; April is at the Knott's Berry Farm in Buena Park, to include the RF/IT Awards, followed by the Telecommunicator Awards Banquet that evening. May is scheduled to be at the Coast Guard Station in San Pedro. All planning to be in attendance must obtain prior approval to obtain clearance to the facility.

Membership Report

Chapter Vice-President **Steve Miller** announced seven new Members and one new Commercial Member.

Financial Report

Chapter Treasurer **John Wright** gave the financial report, including income and expenses for the past thirty (30) days. A printed copy of the report is available to members upon request.

Chapter Treasurer **John Wright** reported that the APCO Radio Spectrum Task Force is soliciting technical articles for the APCO PSC Magazine. The article will be allotted a two to three-page spot.

National Telecommunicators Week Awards Banquet

Reminder given to sign up for the Telecommunicators Awards Banquet with Chapter Operations & Training Committee Chair, **Terri Nelson**. The Chapter is awaiting confirmation from the evening's keynote speaker, Chief C. Beck, Los Angeles Police Department.

CCAM Report

Vice-CCAM **Ron Lyons** is trying to provide resources for the Commercial Members to advertise for their benefit. The Chapter is always looking for sponsors. Ron is working on a program to challenge Commercial Members to reach out to their representatives for sponsorships. This will allow new company names to be seen. Suggestions can be given to Ron or CCAM **Larry Weber**. A Chair of the Commercial Advisory Group, is also soliciting technical articles from the commercial community. Articles are to be technical in nature, not a sales pitch, much like that of what the Radio Spectrum Task Force is looking for. Direct questions and/or inquires can be sent to Ron.

APCO Business

Chapter Executive Council Delegate **Jim Acosta** reported on APCO business:

- Voting will commence on July 17, 2018 for 1st and 2nd Vice Presidents Tracey Hillburn



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and Margie Moulin.

- Six APCO Members passed away within the past month. Each Member and their title was recognized.
- Applications for Silent Key and Commercial Advisory Council Scholarships are open and will close on March 31st. There are currently 420 applicants. The scholarships can be used for classes as well as registration for the national conference.
- Currently, there are 29,346 members of APCO; there were 26,980 APCO members this same time last year. Membership renewals are in progress.
- APCO is seeking volunteers for the APCO Conference in August. For each member volunteering, the Chapter will receive \$100.00.

APCO Committees

Chapter FAC Chair **Gary Gray** gave a reminder of the APCO Committee sign up timeframe from 2/1/2018 – 4/1/2018. There are only a few more weeks to sign up for a Task Force or Committee. All involvement earns points that work toward Senior and Life Memberships. Gary keeps track of the points for the Chapter. Please let Gary know if you apply or are accepted as part of a Committee or Task Force. President **Scott Espindola** advised, once you are accepted on a Committee or Task Force, plan to attend the Task Force meetings on the 1st afternoon of national conference.

Chapter FAC Chair **Gary Gray** provided a late announcement from APCO Headquarters, reference the passing of Past President **Alan Armitage**. He is now a Silent Key.

Frequency Coordination

Chapter FAC Co-Chair **Dave Buchanan** discussed the following: The 700-800 bands have been working for a couple years to get together information to tie major counties/cities together with ISSI P25. The State has been asked to support a technical study. Details to be given at the Frequency Coordinator meeting, following lunch.

A couple of House of Representative members from New York introduced a bill called “Don’t Break Up the T-Band Act”. This repeals a section of law that was written in for FirstNet to auction off T-Band. This is extremely important for our local area. The T-Band frequencies are used locally. Some surrounding agencies have reached out to their Executive Boards, who agreed to send out letters to our Senators and local House of Representatives. All in attendance are highly urged to contact their local representatives/political heads to send a letter to support the Act. There must be a large show of support to get this done. APCO and other public safety organizations will be backing and lobbying for this bill. See Bill HR5805 for additional information.

A recommendation from the crowd suggested to also coordinate with the Commercial Members. Dave confirmed they are being made aware. Commercial Members are also impacted as if the T-Band is auctioned off, there will be no place for them to move.

Dave will be chairing the new NPSTC workgroup and is looking for members to be included in the workgroup. Anyone interested is asked to email Dave.

Networking Break

President **Scott Espindola** recessed the meeting for a 20-minute networking break.

Keynote

President **Scott Espindola** introduced the meeting keynote speaker; **Kim Turner**, San Bernardino County Sheriff's Department, Communications Manager, presenting an update to the 2017 California Statewide Dispatcher Stress Survey. There were 833 telecommunicators who completed surveys. Burnout and work life Balance were the top 2 contenders for negative health related outcomes within the PSAP. Many factors can be considered when looking for ways to improve the problem areas. One thing to look at is work schedules; if they can be manipulated, consider it. Finding out how to work around different stages of life for employees would help tremendously. While work conditions seem like they would be major contributing factors (OT working weekends), they proved not to be.

Managers/Directors in the profession should to be educated in recognizing the risk of burnout and understanding the negative effects of cynicism. Suggestions are to have programs that emphasize the critical role of dispatchers. Once the acceptance letter is returned from the Academic Journal, the survey results will be released.

Adjourn

President **Scott Espindola** adjourned the meeting at 11:58am.

The monthly meeting of the Frequency Coordination Committee was held immediately following lunch.

Minutes prepared by,



Kathleen Hardin
Secretary, California Public-Safety Radio Association
